

## COURSE CONTENT AND STRUCTURE

### \* The course syllabus was posted at the beginning of the course?

Strongly Agree

☐

Agree

☐

I don't know

☐

Disagree

☐

Strongly Disagree

☐

### \* The goals and objectives for this course were clearly stated.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

### \* The course was carefully planned.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

### \* The course readings related to the course goals.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

### \* The course materials were organized and assignments were explicitly clarified.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The textbook(s) and supplemental materials were useful to my understanding of the course content.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The content of the course enhanced my learning.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The pace of this course was appropriate.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

## INSTRUCTOR EVALUATION

**\* The instructor was knowledgeable about the subject matter.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor effectively facilitated discussion within the class.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor posted the grading system in the syllabus.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor was helpful in answering questions.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor provided external resources for the course.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor incorporated various teaching and learning visual aids in the course.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The instructor effectively made use of the online environment for learning.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* I would take another online course from this instructor.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* I would recommend this instructor to other students**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* My overall level of satisfaction with the instruction was:**

Satisfied

☐

Somewhat Satisfied

☐

Neutral

☐

Somewhat Dissatisfied

☐

Dissatisfied

☐

**\* What did you like MOST about the instructor's teaching style?**

**\* What did you like LEAST about the instructor's teaching style?**

Please offer any additional comments or suggestions that may help improve the instructor's teaching style and/or the course.

### Communication, Rapport, and Interaction

\* The instructor provided timely feedback regarding my progress during the course.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* When I emailed my instructor, he/she replied within a timely manner.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* The amount of interaction that I had with the instructor of this course was adequate.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* There was a high degree of interaction among students.**

Strongly Agree  
☐

Agree  
☐

I don't know  
☐

Disagree  
☐

Strongly Disagree  
☐

**\* The course evaluation measures were presented in the course syllabus.**

Strongly Agree  
☐

Agree  
☐

Neither Agree nor  
Disagree  
☐

Disagree  
☐

Strongly Disagree  
☐

**\* Feedback from other students enhanced my learning.**

Strongly Agree  
☐

Agree  
☐

I don't know  
☐

Disagree  
☐

Strongly Disagree  
☐

## Assessment and Evaluation

**\* The course assignments were useful in learning the material.**

Strongly Agree  
☐

Agree  
☐

I don't know  
☐

Disagree  
☐

Strongly Disagree  
☐

**\* The methods used for evaluating my work were consistent.**

Strongly Agree  
☐

Agree  
☐

I don't know  
☐

Disagree  
☐

Strongly Disagree  
☐

**\* Expectations about student performance were clearly communicated.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**COURSE MANAGEMENT SYSTEM EVALUATION (PLEASE SKIP THESE  
QUESTIONS IF THIS IS A FACE-TO-FACE DISTANCE EDUCATION COURSE)**

**\* I felt comfortable using the online learning system.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* I was able to easily navigate through my online class.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The online system was available whenever I logged on.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

**\* The online message center was an effective tool for my instructor to post messages to students.**

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* The online discussions feature was an effective tool for communication within the class.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* I was comfortable using the online exam feature.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* The online gradebook enabled me to monitor my progress in the course.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

\* Overall, I was very satisfied with the online learning system.

Strongly Agree

☐

Agree

☐

Neither Agree nor  
Disagree

☐

Disagree

☐

Strongly Disagree

☐

## SUPPORT SERVICES EVALUATION



I was able to apply to the University and be accepted in a timely manner. **(PLEASE SKIP THIS QUESTION IF YOU WERE ADMITTED TO THE UNIVERSITY PRIOR TO TAKING THIS DISTANCE EDUCATION COURSE)**

- ☐ Strongly Agree
- ☐ Agree
- ☐ I don't know
- ☐ Disagree
- ☐ Strong Disagree

Overall, how satisfied are you with the support services provided by the Office of Admissions? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE OFFICE OF ADMISSIONS)**

- |                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Satisfied             | Somewhat Satisfied    | Neutral               | Somewhat Dissatisfied | Dissatisfied          |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied are you with the support services provided by the School of Graduate Studies? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE SCHOOL OF GRADUATE STUDIES)**

- |                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Satisfied             | Somewhat Satisfied    | Neutral               | Somewhat Dissatisfied | Dissatisfied          |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

I was able to register for classes in a timely manner.

- |                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Strongly Agree        | Agree                 | I don't know          | Disagree              | Strong Disagree       |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied are you with the support services provided by the Registrar's Office? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE REGISTRAR'S OFFICE)**

- |                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Satisfied             | Somewhat Satisfied    | Neutral               | Somewhat Dissatisfied | Dissatisfied          |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied are you with the support services provided by the Treasurer's Office? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE TREASURER'S OFFICE)**

Satisfied  
☐

Somewhat Satisfied  
☐

Neutral  
☐

Somewhat Dissatisfied  
☐

Dissatisfied  
☐

Overall, how satisfied are you with the support services provided by the Office of Financial Aid? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE OFFICE OF FINANCIAL AID)**

Satisfied  
☐

Somewhat Satisfied  
☐

Neutral  
☐

Somewhat Dissatisfied  
☐

Dissatisfied  
☐

Overall, how satisfied are you with the support services provided by the University Bookstore? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE UNIVERSITY BOOKSTORE)**

Satisfied  
☐

Somewhat Satisfied  
☐

Neutral  
☐

Somewhat Dissatisfied  
☐

Dissatisfied  
☐

Overall, how satisfied are you with the support services provided by the Office of Distance Education? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE OFFICE OF DISTANCE EDUCATION)**

Satisfied  
☐

Somewhat Satisfied  
☐

Neutral  
☐

Somewhat Dissatisfied  
☐

Dissatisfied  
☐

Overall, how satisfied are you with the support services provided by the Office of Summer Sessions and Outreach? **(PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE OFFICE OF SUMMER SESSIONS AND OUTREACH)**

Satisfied  
☐

Somewhat Satisfied  
☐

Neutral  
☐

Somewhat Dissatisfied  
☐

Dissatisfied  
☐

I was able to establish a North Carolina A&T State University email account in a timely manner. (PLEASE SKIP THIS QUESTION IF YOU ALREADY HAD AN NCAT EMAIL ACCOUNT PRIOR TO TAKING THIS DISTANCE EDUCATION COURSE)

Strongly Agree

☐

Agree

☐

I don't know

☐

Disagree

☐

Strongly Disagree

☐

Overall, how satisfied are you with the support services provided by Blackboard Support? (PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM BLACKBOARD SUPPORT)

Satisfied

☐

Somewhat Satisfied

☐

Neutral

☐

Somewhat Dissatisfied

☐

Dissatisfied

☐

\* Overall, how satisfied are you with the support services provided by the Aggie Help Desk? (PLEASE SKIP THIS QUESTION IF YOU DID NOT RECEIVE SERVICES FROM THE AGGIE HELP DESK)

- ☐ Satisfied
- ☐ Somewhat Satisfied
- ☐ Neutral
- ☐ Somewhat Dissatisfied
- ☐ Dissatisfied

## OVERALL EVALUATION OF YOUR DISTANCE LEARNING EXPERIENCE

\* Overall, how satisfied are you with your distance education experience?

Satisfied

☐

Somewhat Satisfied

☐

Neutral

☐

Somewhat Dissatisfied

☐

Dissatisfied

☐

\* How likely are you to enroll in another distance education course?

Highly Likely  
☐

Likely  
☐

Neutral  
☐

Unlikely  
☐

Highly Unlikely  
☐

\* What did you like **MOST** about your distance education experience?

\* What did you like **LEAST** about your distance education experience?

Please use this space for any additional comments or suggestions.